

You can stay home and visit a doctor online at no cost through June 14, 2020.



See a doctor with LiveHealth Online

Visit with a doctor

The global spread of the coronavirus (COVID-19) is creating high interest in how online care can help with screening and treatment of this new disease outbreak. Here's how the doctors you can see using LiveHealth Online are ready to support you and your family at no extra cost through **June 14, 2020**.

With LiveHealth Online, a doctor can evaluate your symptoms, help you understand whether you're at risk for COVID-19, and let you know if you need to visit a local health care provider in person for COVID-19 testing.

How we screen for COVID-19

The doctors you see using LiveHealth Online use risk assessments based on guidelines from the [Centers for Disease Control and Prevention](#) and the [World Health Organization](#). They assess for symptoms such as fever, cough, and shortness of breath. They will also ask you about your recent travel or contact with people who have been traveling or who may have the infection. While a diagnosis of COVID-19 cannot be confirmed virtually at this point, our care teams can evaluate your risk for the condition, answer your questions, and recommend next steps. We can also help coordinate referrals for in-person care, if necessary.

How we treat

If your telehealth provider suspects you are at medium or high risk for COVID-19, he or she will outline immediate treatment steps and refer you for in-person care. If you are at low or no risk, the provider will work with you on home care or other treatments.

Other services we can offer

In this busy time, you may prefer to see a doctor remotely for other common health conditions like the flu, cold, sinus infection, pink eye, and more. Doctors can assess your condition, provide a treatment plan, and prescribe prescription medication, if needed.

How we can help you

Video visits using LiveHealth Online to see a board-certified doctor or a mental health professional will be free of cost through **June 14, 2020** for Anthem members.

You can visit with a doctor online anytime using LiveHealth Online. We want you to have a clear understanding of how to reduce your risk for infection and to access your available health care options.

Go to [anthem.com/ca](https://www.anthem.com/ca) and log into your secure account to access LiveHealth Online.

Language Access Services (TTY/TDD: 711)

ALTERNATE LANGUAGES

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross.

Independent licensee of the Blue Cross Association. Read more [about us](#).

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