



# News Release

SOCIAL SECURITY

## Social Security Announces New Online Service for Replacement Medicare Cards

Available to Recipients with a **my Social Security** Account

The Social Security Administration introduced the expansion of online services available through its **my Social Security** portal available at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount). Carolyn W. Colvin, Acting Commissioner of Social Security, announced that Medicare beneficiaries can now obtain a replacement card if they have lost, damaged, or simply need to replace it online using a **my Social Security** account.

"I'm excited about this newest online feature to the agency's **my Social Security** portal and the added convenience we're providing Medicare beneficiaries," Acting Commissioner Colvin said. "Any **my Social Security** account holder who misplaces their Medicare card will be able to request a replacement card using their online **my Social Security** account."

Requesting a replacement card through **my Social Security** account is a convenient, cost-effective and secure way to ensure Medicare beneficiaries have a critical piece of identification available when required by medical providers as proof of Medicare coverage. Simply access your online **my Social Security** account at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount) and select the "Replacement Documents" tab. Then select "Mail my replacement Medicare card." After you request a card, it will arrive in the mail in approximately 30 days.

**my Social Security** is a secure, online hub for doing business with Social Security, and more than 19 million people have created an a personal account. Current Social Security beneficiaries can manage their account—change an address, adjust direct deposit, obtain a benefit verification letter, or request a replacement SSA-1099. Account holders still in the workforce can verify their earnings, and obtain estimates of future benefits. In addition to those existing services, Medicare beneficiaries will now be able to request a replacement Medicare card without waiting for a replacement form in the mail.

For more information about **my Social Security** or to establish an account visit [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount).

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